

DÉPARTAMENT DE L'IMMIGRATION

Services de L'Immigration et de Passeport de Vanuatu
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P.O.Box 9092, Port-Vila, Vanuatu



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15th of May 2020

To our Valuable Customers,

Re: Technical Problem with the Passport Printing Machine

Vanuatu Immigration and Passport Services wish to inform its good customers that passport printing has been delayed.

The department understands the situation that the customers are going through due to the delay; unfortunately we cannot do much about it, in relating to COVID-19 situations and which results with an SOE has been enforce to lockdown our boarders. Therefore, we are still waiting for the printing machine to be send over so we may able to be print.

However, the department will notify its customers once we receive the parts and do the printing. We apologies for the inconvenience cause by this delay, and for further queries contact passport office via 7312665 or 5275877.

Yours Sincerely


Jeffrey Markson
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Director Vanuatu Immigration and Passport Services
Ministry of Internal Affairs

